

**DISCIPLINE PANEL OF  
THE COLLEGE OF DENTURISTS OF ONTARIO**

BETWEEN:

COLLEGE OF DENTURISTS OF ONTARIO

- and -

ALBERT ANG, DD

**REASONS FOR DECISION**

Mr. B. LeBlanc for the College of Denturists of Ontario.

Mr. Levitt for the Member.

This matter was heard before the Discipline Committee Panel on May 1, 2009.

The following documents were marked as Exhibits:

Exhibit 1. Notice of Hearing, Served on April 9, 2008

Exhibit 2. Agreed Statement of Facts

Exhibit 3. Joint Submission as to Penalty

Exhibit 4. Mr. Ang's "Financial Statement as of April 2009"

Exhibit 5. Mr. Ang's "Reference Letters"

The Notice of Hearing produced as Exhibit 1 alleged the member has committed Professional Misconduct in at least the following respects:

- a. Failing to maintain the standards of practice of the profession.
- b. Discontinuing denturist services to a patient without adequate reason.
- c. Failing to fulfill the terms of an agreement with a patient.
- d. Failing to maintain records as required by the regulations.
- e. Failing to make arrangements with a patient for the transfer of the patient's records.
- f. Submitting an account or charge for services that the member knows or ought to know is false or misleading.
- g. Charging a fee that is excessive or unreasonable in relation to the services performed.
- h. Engaging in conduct relevant to the practice of Denturism that having regard to all of the circumstances, would reasonably be regarded by members as disgraceful, dishonourable, unethical or unprofessional.

The Panel Members were informed at the hearing that both parties had signed an Agreed Statement of Facts. It was produced and recorded as Exhibit 2. After reviewing the Agreed Statement of Facts and hearing submissions from both parties, the panel accepted the facts as presented and found Mr. Albert Ang guilty of Professional Misconduct for the following reasons.

- a. Mr. Ang agreed to provide denture services to Mrs. Lan Soo Mark on or about May 2007.
- b. Mr. Ang was paid \$550.00 in total as a deposit.
- c. When Mrs. Mark came back to Mr. Ang's clinic for her next appointment, she found the clinic permanently closed. There was no forwarding address, phone number or how to get in touch with Mr. Ang left for her.
- d. Mr. Ang did not make any attempt to contact Mrs. Mark and arrange to finish his denture service for her.

- e. Mr. Ang failed to make arrangements to have Mrs. Mark's dentures completed by another Denturist.
- f. Mr. Ang failed to provide the College with the records of Mrs. Mark or to Mrs. Mark.

After finding Mr. Ang guilty of Professional Misconduct the Panel members were informed that both parties had agreed to a Joint Submission as to the Penalty. This written submission was recorded as Exhibit 3.

Mr. Ang's "Financial Statement as of April 2009" was recorded as an Exhibit 4. Member's "Reference Letters" were recorded as Exhibit 5. They were submitted on behalf of the Member in addition and support of the joint submissions.

After reviewing both written and oral joint submission from both parties, the Panel accepted their joint submission fully, except the cost payment due day.

The Panel orders as follows:

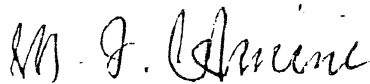
- a. Mr. Albert Ang to be Reprimanded .
- b. Mr. Albert Ang must pay the College costs fixed in the amount of \$1,500.00 by October 1, 2009
- c. The Registrar is directed to suspend Mr. Albert Ang, DD certificate of registration for a period of 2 months commencing May 1, 2009.

The Panel believed that Mr. Ang has found himself in a difficult financial situation at the moment. His certificate of registration will be suspended for 2 months beginning May 1. In view of the fact that Mr. Ang would only have 1 month to practice as a denturist after his suspension expires to save \$1500.00, the Panel had decided to extend his payment of the ordered cost to the College until October 1, 2009 instead of July 31, 2009.

The member acknowledged that this matter will be publicized in the usual manner including the Member's name through, among other things, College Contact, the College's Annual reports and the public portion of the register.

Dated at Toronto this 25<sup>th</sup> day of May, 2009

Mr. J. Amini,



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CHAIR: DISCIPLINE COMMITTEE

**DISCIPLINE HEARING PANEL**

Mr. J. Amini – Chair

Mr. C. Zanon

Mr. E. Cohen

Mr. W. Connell